

Volunteer Officer Report November 2018

Kyle Murfet – School Rep Accounting and Finance

What has been worked on in the past month?

As somebody who is new to the role of School Rep, I have spent a lot of the past month getting to grips with the role – its responsibilities and what I need to do in order to be a successful Rep for my department. One of the things I have done is communicate with some of my Course Reps to see what issues there may be for students taking the courses they are representing. Along with this, I have introduced myself to some of the students in the department by way of speaking to them publicly at the beginning of a lecture; this way they know my face so I am much easier to find if they have an issue that needs resolving.

Another thing I have done is take part in committee meetings for both Economics and Accountancy & Finance (which contain the staff and reps of 3 or 4 courses each) – the latter of which I co-chaired. Doing this has enabled me to take feedback on Welcome Week, and speak more extensively not only to reps, but also staff about any concerns or issues they may have about anything in relation to their modules. Doing this has also enabled me to become much more familiar with the faces of the people I will be working with in my time as School Rep.

Thirdly, for the past month I have been working on taking in feedback about the Economics course for TEF, and writing a report based on that feedback. TEF is of course crucial in terms of the voices of students being heard, so in order to be confident in the accuracy of the report, I have made sure to retrieve opinions from a variety of students from different backgrounds and from various stages in their education.

In the past month, the Senior Rep Group meetings I have attended have really helped me learn and progress in my role as School Rep, hopefully making me a more beneficial person to have in the role to aid the people in the Accountancy, Finance & Economics department.

Successes from the past month and any Reps Wins

- Positive TEF report
- Course Reps being proactive in their roles and solving issues
- Economics Society up and running

Plans for next month

Over the coming month I am hoping to grow more and more into my role, and work even more closely with my Course Reps to improve our students' experiences and ensure that whatever needs to be done – be it events, meetings or just simple conversation between reps and staff – is done, for everybody's benefit.